

COLLECTIONS/CUSTOMER SERVICE LEADS
FOR THE TIME PERIOD 04/01/99 THRU 08/30/01

LET	12/30/00	***	YE100
COL	12/27/00	FDH	
COL	12/27/00	MMJ	
COL	12/26/00	JHN	
COL	12/26/00	SEH	
COL	12/26/00	TEB	
COL	12/20/00	JUS	XC501
LET	12/20/00	JUS	XC502
LET	12/20/00	JUS	
COL	12/19/00	TLW	
COL	12/19/00	TLW	
LOG	12/08/00	SJR	120800
LET	12/07/00	SGG	XF501
LET	12/07/00	SGG	XF894
LOG	12/04/00	JWB	
COL	12/04/00	FFW	
COL	12/04/00	FFW	
LET	11/14/00	CIG	FF550
LET	10/31/00	CIG	FF302
LET	10/17/00	CIG	FF202
COL	10/11/00	MXB	
COL	10/11/00	MXB	
LOG	10/11/00	MXB	
COL	10/10/00	CNR	
COL	10/10/00	CNR	
COL	10/09/00	LZA	
COL	10/05/00	***	
COL	10/04/00	DDH	
COL	10/04/00	DDH	
COL	10/03/00	JDP	
COL	08/01/00	JOM	

TODAY
ADD - GEORGE MCCARLEY
NL CLLD WL MKE PMT ON 12/29 STTD WL C/B ON THAT
DAY.
CAL RESIDENCE LMSC ON RECORDER
12-30
CAL RESIDENCE NO ANSWER
CAL RESIDENCE NO ANSWER
CAL RESIDENCE NO ANSWER
AM
028 - Notice to Cure Breach-Reg Mail
022 - Notice to Cure Breach-Cert ML
CAL RESIDENCE NO ARRANGMENTS (D)
12-23
SD THAT HE HAS SOME CK'S COMING IN. WILL GET CATCH
UP SOON
OC'D AND FAXED TO 813 571 8840 BY HPAS705
012 - Payoff Statement (Pg.1)
017 - Payoff Prepay Penalties (Pg.4)
COMPLAINT FILEDMR UPSET BECAUSE HE IS GETTING
G RUN AROUND ON TRYING TO BORROW MORE MONEY
WE HAVE DECLINED HIM BECAUSE WE DO NOT ORIG. LOAN
IN AL DUE TO WE DO NOT HAVE A LIC. REFER CUSTOMER
TO BRANCH OFC MONTGOMERY AL 334-277-7740...
ADVS MR I WILL HAVE SOMEONE TO CALL HIM BACK
SPOKE TO MIKE IN BRANCH AND HE WILL CALL CUSTOMER
BACK....JUDYB
C/R TT MR (D) WILL ML PMT (D)
290.51 12-14
WL ML OUT PMT ON 12/6, REFUSED TO SET UP T/C, BUT
WANTED TO TALK TO TELESALR GAVE PH#
001 - Policy Cancellation 00/11/11
001 - Pol Cvr Lcr Fire NE 00/10/28
001 - Second Lcr Fire NE 00/10/14
C/R TT MR (D) PAID VIA TC (D)
290.51 10-14
RFD PMT LOST IN MAIL STOPPED PMT TO ON 10/11 AM
T 610.08 CK# 1079 10.00 FEE
NEW TC - AMT 610.08 - PROC DT 10/11/2000
ABA 061000052 - BK ACCT 001001125467
C/R TT MR (D) NO ARRANGMENTS (D)
TT N/1 SD THT HE WILL TRY TO FIND OUT WBT THE DELAY
IS BEC HE ML THE PMT ALRDY. IF HE CN'T FND THE PMT
HE WILL SND ANOTHER ONE.
CAL RESIDENCE NO ANSWER
NOTICE FINAL (P-199)
C/R TT MR (D) MAILED PMT (D)
290.51 10-06
MAILED 9/28
CAL RESIDENCE NO ANSWER
C/R TT MR (D) PMT THRS PRESENT (D)
290.51 08-05

28

Plaintiff
Exhibit

4-3 per month
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